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abbottcollection.com

Toronto Showroom
6900 Airport Rd. #221
International Centre, Hall 1
Atlanta Showroom
40 John Portman Blvd #696A
AmericasMart Building 2

ORGANIZATION

COMPANY NAME

COMPANY BILLING ADDRESS

CITY PROVINCE/STATE POSTAL/ZIP CODE

TEL FAX WEBSITE

OWNER EMAIL

BUYER EMAIL

ACCOUNTS PAYABLE EMAIL

FEDERAL TAX ID NUMBER (US CUSTOMERS ONLY)

SHIPPING ADDRESS (IF DIFFERENT FROM BILLING)

SPECIAL SHIPPING INSTRUCTIONS

HOURS OF OPERATION

TYPE OF BUSINESS (E.G. GIFT STORE, FLORIST, ETC.)

- YES, I WANT MY STORE LISTED ON THE ABBOTTCOLLECTION.COM STORE LOCATOR
 YES, I HAVE AN ECOMMERCE WEBSITE

HOW DID YOU HEAR ABOUT ABBOTT? SALES REP RETURNING CUSTOMER ONLINE SEARCH ADVERTISEMENT
 TORONTO SHOW ATLANTA SHOW LAS VEGAS SHOW OTHER (TELL US) _____

CREDIT CARD AUTHORIZATION – REQUIRED TO SET UP ACCOUNT

CREDIT CARD NUMBER EXPIRY DATE (MONTH/YEAR)

CARDHOLDER'S NAME VISA MASTERCARD

I AM THE HOLDER OF THE ABOVE MENTIONED CARD. I HEREBY AUTHORIZE ABBOTT TO USE THE ABOVE CREDIT CARD FOR ALL PURCHASES. I UNDERSTAND THAT MY CARD WILL NOT BE CHARGED UNTIL THE ORDER HAS BEEN SHIPPED FROM THE ABBOTT WAREHOUSE. BY SIGNING BELOW, I ALSO AGREE TO THE TERMS AND CONDITIONS OF SALE.

SIGNATURE DATE



TERMS AND CONDITIONS OF SALE

Please note that Abbott sells to trade only. By signing the New Account form, you are stating that you are an owner of a valid business and that your purchases are for re-sale purposes only.

NEW ACCOUNTS

1. Minimum opening order for new accounts is \$300.00 net cost. Reorders must have a minimum order value of \$100.00.
2. Method of payment for New Accounts is VISA or MasterCard only. The charges will be processed once the shipment has left our warehouse.
3. Accounts inactive for a 24 month period will automatically be closed. Reactivating an account will be subject to the above conditions.

CUSTOMER INFORMATION

4. It is the responsibility of each customer to ensure all billing, shipping and contact information is current.
5. Purchases and/or changes on orders or to any account information should only be made by the authorized contacts listed on file. Only these contacts will be granted entry into the Abbott Showroom.
6. Abbott may at any time request a copy of a current business license.

PRODUCT

7. All prices are subject to change without notice.
8. Prices are wholesale prices in Canadian or US dollars, depending on business location.
9. Prices do not include taxes.
10. Availability of product is not guaranteed nor does Abbott offer exclusivity to any retailer.
11. Special requests (related to packaging, labeling, etc.) may be subject to additional charges and changes to the minimum order value.

SHIPPING

12. All orders are subject to freight charges.
13. All shipments with freight charges less than 25% of the shippable order value will ship automatically (unless you have advised otherwise and in advance). If freight charges are greater than 25%, we will contact you for approval to ship.
14. Abbott reserves the right to use our discretion as to the carrier to be used on any shipment. Freight charges are based on location, weight and dimension of shipment. If you prefer an alternate carrier, please provide your carrier details and account number at the time of ordering.
15. Orders for U.S. customers are shipped via United Parcel Services Worldwide.

CANCELLATIONS / REFUSED OR UNDELIVERABLE SHIPMENTS

16. We make every effort to honour requests for cancellations for regular orders that are not part of a pre-booking program. However, if the shipment has already left our warehouse when the cancellation request is made, it will be subject to a 25% restocking charge (minimum \$40.00) plus all shipping costs incurred.
17. Any refused or undeliverable shipments are subject to a 25% restocking charge (minimum \$40.00) plus all shipping costs incurred. Future shipments will then be on a prepaid basis only.

RETURNS / CLAIMS

18. *We will gladly authorize returns for damaged or defective merchandise within 10 days from the date your shipment is received.* All returns must be authorized through our Customer Service Department. Any unauthorized returns will be refused. Damaged or defective merchandise must be sent back with a Return Merchandise Authorization Number (RMA #) provided by an Abbott Customer Service Representative. This number must appear on the outside of each carton being returned. Returned merchandise that has been used, altered, ticketed, or exceeds the 10-day policy will not be processed for replacement or credit. All returned merchandise must be in its original packaging. Any merchandise sent back to Abbott that is not damaged or defective will be subject to a 25% restocking charge (\$40.00 minimum) plus all shipping costs incurred.

APPLICABLE FOR US CUSTOMERS ONLY

19. **Criminal penalty for falsifying information.** Due to compliance with U.S Federal laws, please insure that all information provided is correct. Willfully falsifying information may subject you to criminal penalties including fines and/or imprisonment. Under penalties of perjury, I certify that the number shown on this form is my correct tax identification number.